



IBERCAJA BANCO

1H2021 Results

30th July 2021

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KEY HIGHLIGHTS



KEY HIGHLIGHTS

STRONG COMMERCIAL DYNAMISM YEAR TO DATE



Customer funds increase by 2.8% YTD.



Stock of mutual funds increases by 13.0%.



Performing gross loans ex repos to companies increase by 5.0%.

IBERCAJA CONTINUES TO REINFORCE ITS BALANCE SHEET



NPAs decrease by 9.6% YTD.



NPL ratio (2.8%) is 171 bps below the sector*.



CET1 FL ratio improves 14 bps in the semester to 12.7%.

IBERCAJA DOUBLES ITS NET PROFIT



Pre-provision profit improves by 6.7% YoY.



Total provisions decline by 50.9% YoY.



Net profit grows by 121% YoY and stands at €94.1m.

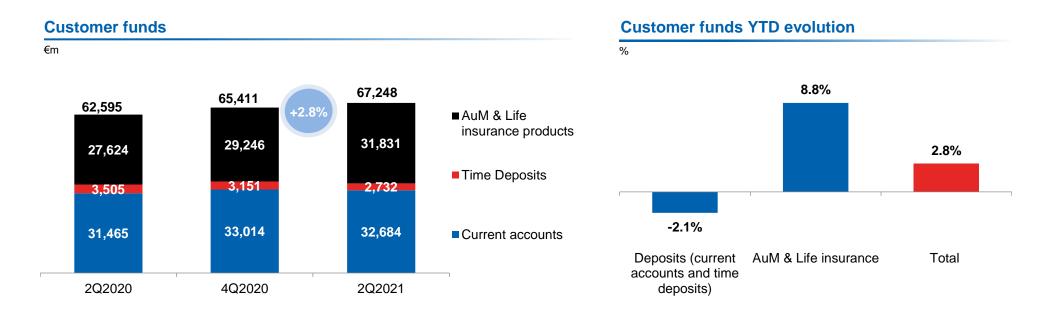
* NPL credit institutions to May 2021



COMMERCIAL ACTIVITY



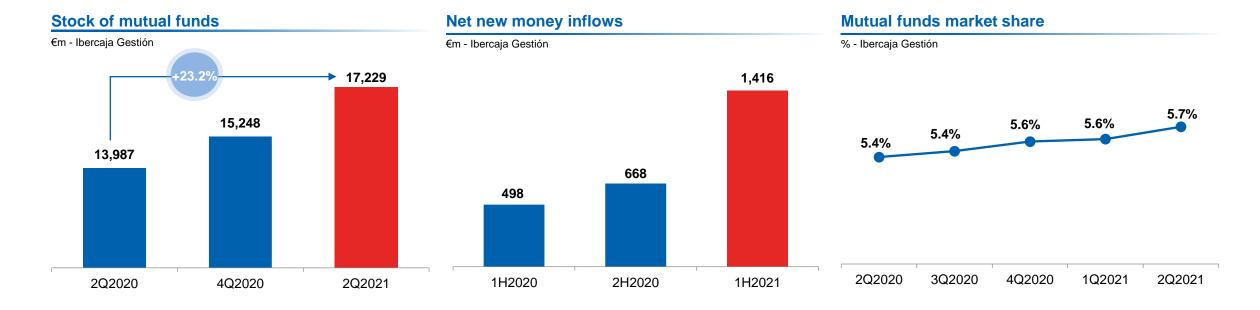
CUSTOMER FUNDS



Customer funds increase by 2.8% or €1,837m vs. 4Q2020. YoY growth amounts to €4,653m or 7.4%.

- The diversification of customer funds towards AuM and life insurance leads to a reduction of €749m or 2.1% YoY in customer deposits.
- AuM and life insurance products grew by 8.8% or €2,586m in the first half of the year. AuM and life insurance products represent 47.3% of total customer funds reaching all-time highs thanks to strong inflows and positive performance of financial markets.

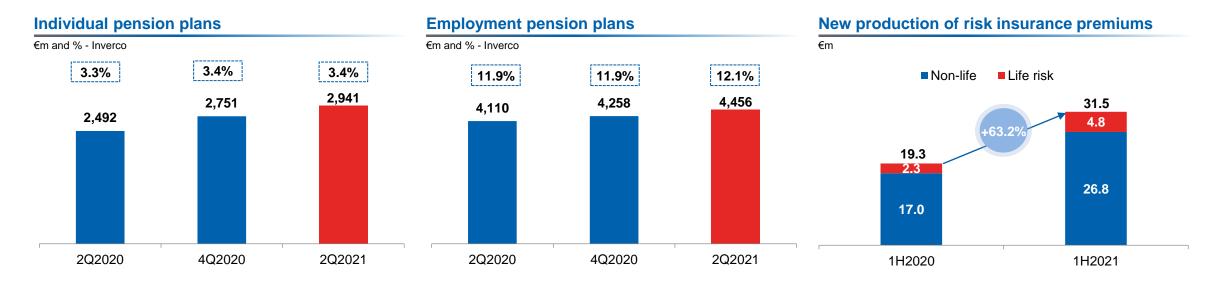
MUTUAL FUNDS



The stock of mutual funds grows €1,981m or 13.0% in the first half of the year and exceeds €17,220m. YoY, the growth amounts to €3,242m or +23.2%.

- Net new money inflows in the first half of the year amount to €1,416m (2.8x the volume recorded in 1H2020), representing 9.9% of mutual funds net inflows in Spain.
- Market share increases 19 bps in the year to 5.75% (+39 bps vs. 2Q2020).

PENSION PLANS AND RISK INSURANCE



Solid evolution in pension plans and new production of risk insurance premiums.

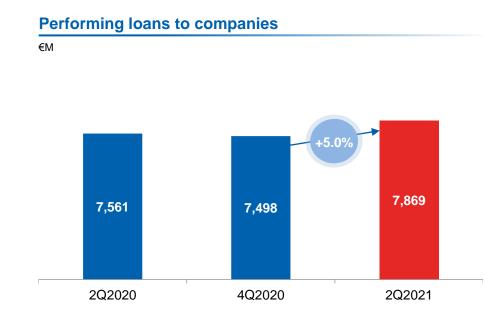
- Stock of **individual pension plans** grows by **6.9% vs. 4Q2020** or €190m, representing an increase of **6 bps** in Ibercaja's market share. In employment pension plans, Ibercaja grows by 4.7% or €199m, increasing its market share by 12 bps.
- New production of risk insurance premiums in the first half year increases by 63.2% YoY (57.4% in non-life and 106.2% in life risk).

9 xx% Market share according to Inverco

CUSTOMER LOANS

Customer Loans

| €m | | | | | |
|---------------------------------|--------|--------|--------|--------|--------|
| | 2Q2020 | 4Q2020 | 2Q2021 | YoY | YTD |
| Loans to individuals | 20,710 | 20,383 | 19,932 | -3.8% | -2.2% |
| Mortgages | 18,659 | 18,615 | 18,206 | -2.4% | -2.2% |
| Consumer and Others | 2,051 | 1,768 | 1,726 | -15.8% | -2.4% |
| Loans to companies | 7,561 | 7,498 | 7,869 | 4.1% | 5.0% |
| Non-Real Estate Companies | 6,529 | 6,557 | 6,857 | 5.0% | 4.6% |
| Real Estate Companies | 1,032 | 941 | 1,012 | -1.9% | 7.6% |
| Public sector and Others | 1,441 | 1,075 | 1,260 | -12.6% | 17.1% |
| Performing Gross Loans ex Repos | 29,712 | 28,956 | 29,060 | -2.2% | 0.4% |
| Repos | 1,617 | 1,621 | 1,615 | -0.1% | -0.4% |
| Doubtful Loans | 1,213 | 1,013 | 896 | -26.1% | -11.6% |
| Total Gross Loans | 32,541 | 31,590 | 31,571 | -3.0% | -0.1% |



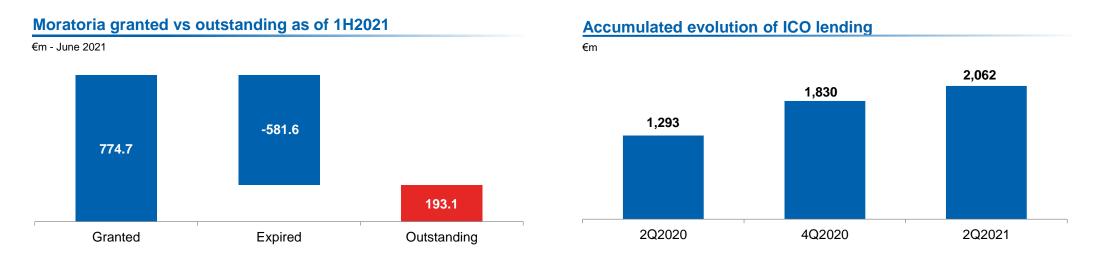
Performing gross loans ex repos increase by 0.4% YTD.

Loans to companies grow by 5.0% or €372m YTD.

► Ibercaja increases its market share in loans to companies by 9 bps* in the first half of the year...

* Bank of Spain as of June 2021.

MORATORIA AND ICO GUARANTEED LENDING



Outstanding moratoria amounts to €193.1m and represents 0.6% of gross lending as of 1H2021.

- Outstanding moratoria in mortgages amounts to €179.8m, representing 0,9% of mortgage lending.
- 75% of moratoria granted has expired with no significant impact in asset quality: only 3.6% of expired moratoria has been classified as doubtful.

Ibercaja has granted €2,062m in loans with ICO guarantee.

- 81% has been granted to SMEs and self-employed.
- ICO financing drawn (€1,656m) remains stable in the quarter.
- Only 37.3% of the ICO granted has requested term extension.

DIGITALISATION

Ibercaja App and Ibercaja Pay users grow by 23.1% and 98.3% YoY, respectively.

The total number of **digital customers** grew by **7.7%** YoY to over **865,000**.

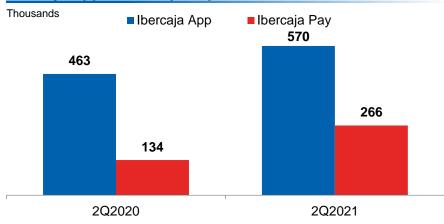
56.4% of clients used the Bank's digital assets in the last quarter.

Digital transactions represent 74.7% of total transactions.

The consumer pension project developed by Ibercaja and the fintech Pensumo (linking retirement savings with daily consumption) has been selected by Sandbox Financiero.

- ► This project is one of the 18 selected projects (out of a total of 67 initiatives submitted). Only 4 projects are led by financial institutions.
- ► The project is another step in **Ibercaja's commitment to promoting long-term savings** and consolidates Ibercaja's position as a **leading and innovative Entity** in the management of customer resources.

Ibercaja App & Ibercaja Pay users



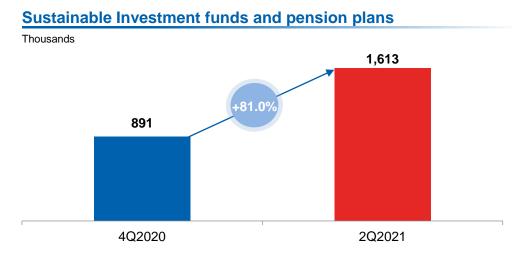
Ibercaja & Pensumo





SUSTAINABILITY





Ibercaja is one of the <u>founding entities</u> of the Net Zero Banking Alliance, an initiative promoted by the United Nations that reflects the commitment of the financial sector to achieve net zero emissions from lending and investment portfolios by 2050.

During the semester Ibercaja has accelerated the launch of sustainable financing products and services:

- ► Loans to finance household energy efficiency: Building +Sustainable and Housing +Sustainable...
- ► Loans to finance the transformation of the business sector: Investment + Sustainable Loans, Sustainable Crops Leasing, Renewable Energy Leasing...

Ibercaja continues to increase the weight of sustainable investment funds and pension plans within the Financial Group's product portfolio.

► The balance of **sustainable investment funds and pension plans** increases by **81%** in the first half of the year.





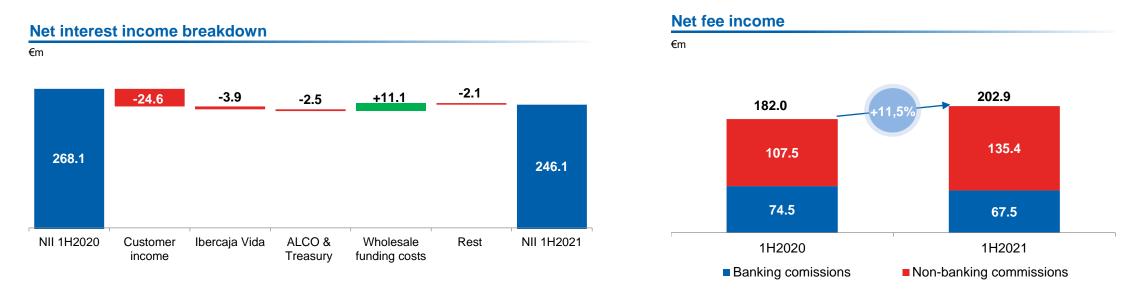
RESULTS



P&L

| | | €m | |
|--|--------|--------|--------|
| | 1H2020 | 1H2021 | YoY. |
| Net Interest Income | 268.1 | 246.1 | -8.2% |
| Net Fee Income | 182.0 | 202.9 | 11.5% |
| Recurring Revenues | 450.2 | 449.0 | -0.2% |
| Gains/Losses on Financial Assets and Liabilities | 2.1 | 35.6 | n/a |
| Other Operating Income (Net) | 9.8 | 2.0 | -79.9% |
| Gross Operating Income | 462.1 | 486.6 | 5.3% |
| Operating Costs | -282.2 | -294.6 | 4.4% |
| Pre-Provision Profit | 179.8 | 192.0 | 6.7% |
| Total Provisions | -113.5 | -55.8 | -50.9% |
| of which: COVID-19 | -70.1 | | |
| Other Gains and Losses | -1.4 | -1.4 | -0.4% |
| Profit before Taxes | 64.9 | 134.8 | 107.6% |
| Taxes | -22.3 | -40.7 | 82.4% |
| Net Income | 42.6 | 94.1 | 120.8% |

RECURRING REVENUES (1/2)



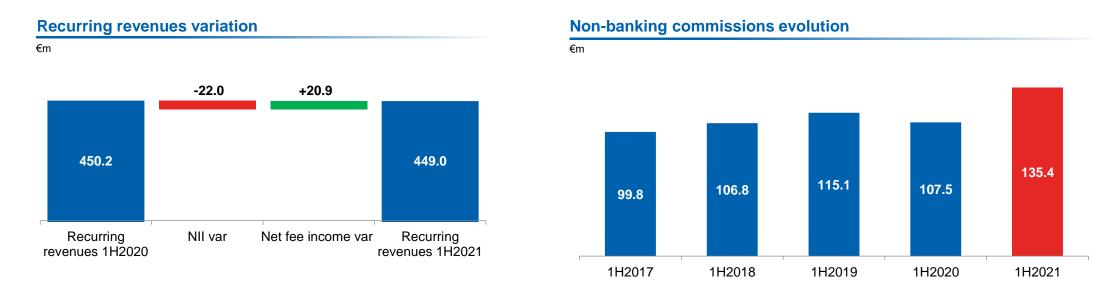
Net interest income drops by 8.2% or €22.0m YoY in the first half of the year. However,-it increased by 0.6% QoQ.

► Repricing of the mortgage portfolio at Euribor historic lows has been completed in 1H2021.

Net fee income increases by 11.5% YoY or €20.9m and by 7.3% QoQ.

Non-banking commissions grow €27.9m or 25.9% YoY. In the second quarter, non-banking commissions exceed €70m (+7.3% QoQ and +36.3% YoY).

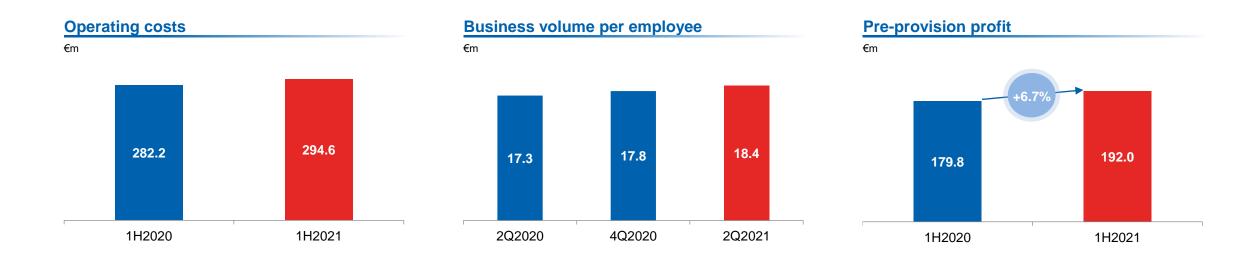
RECURRING REVENUES (2/2)



Recurring revenues remain-broadly stable YoY (-0.2%), in line with the target for the year.

Ibercaja Banco's differential positioning in asset management and bancassurance allows non-banking commissions to reach all-time highs in the half year and compensate for the fall in interest margin.

OPERATING COSTS AND PRE-PROVISION PROFIT



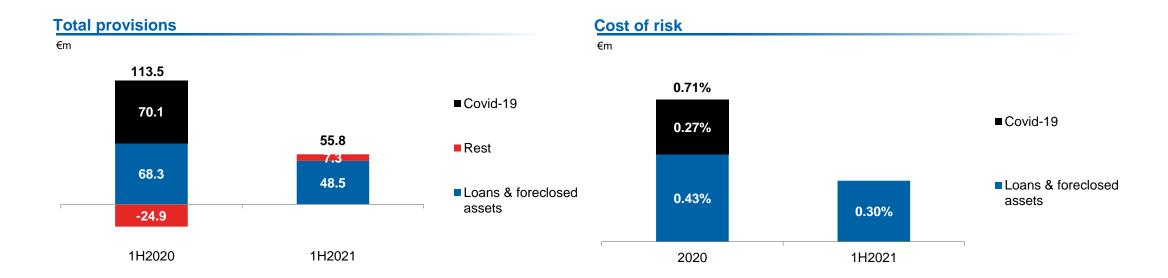
Total operating costs increase by 4.4% YoY.

As of July 1, **242 exits out of the 750 approved in the Redundancy Plan have taken place**, with personnel cost savings expected to materialise in the coming quarters. Total estimated cost of the plan was already booked in 2020.

Business volume per employee grows by 6.9% YoY to €18.4m.

Pre-provision profit grows by 6.7% YoY or €12.1m due to the increase in gross margin (+5.3% YoY).

PROVISIONS



Total provisions fall by 50.9% YoY or €57.7m.

Loans & foreclosed assets provisions (ex Covid provisions) decrease by 29.0% YoY or €19.8m.

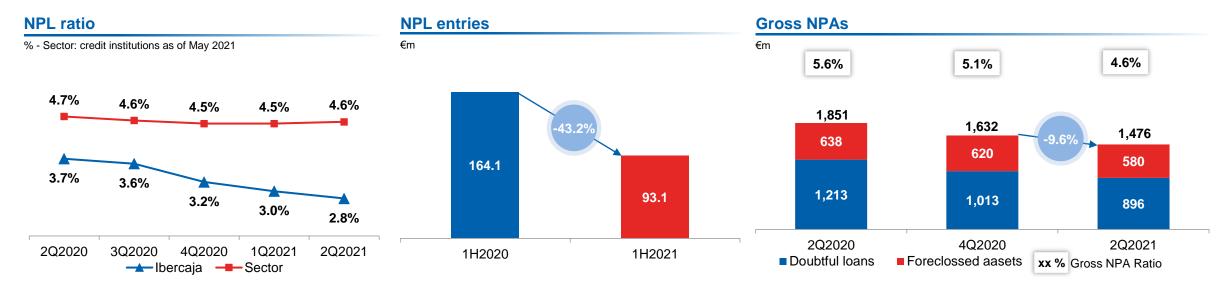
- Cost of risk stands at 30 bps in 1H2021 (vs. 71 bps in 2020).
- ► Credit and real estate provisions amount to €14.7m in 2Q2021, 57% lower than in 1Q2021.



ASSET QUALITY, LIQUIDITY AND SOLVENCY



ASSET QUALITY (1/2)



Doubtful loans decrease by 11.6% or €117m in 1H2021 (-26.1% and -€317m YoY), with Ibercaja clearly outperforming the sector :

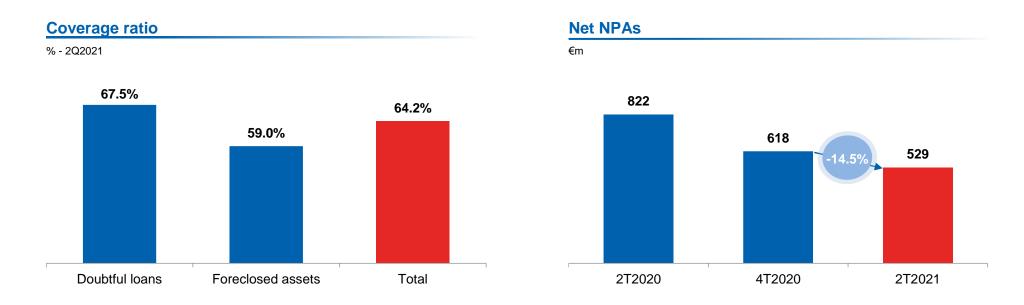
- ► NPL ratio falls 37 bps to 2.8% and Ibercaja improves its positive gap vs. sector to 171 bps* (vs. 130 bps in 4Q2020 and 94 bps in 2Q2020).
- ► NPL entries in the semester drop by 43.2% YoY.

Gross NPAs falls by 9.6% in 1H2021 or €156 million and NPA ratio drops by 48 bps to 4.6%. Since 2Q2020, NPAs have fallen €375m or 20.2%.

Sales of foreclosed assets in 1H2021, (€87.4m), quadruple those recorded in 1H2020.

* NPL Ratio of the comparable to May 2021

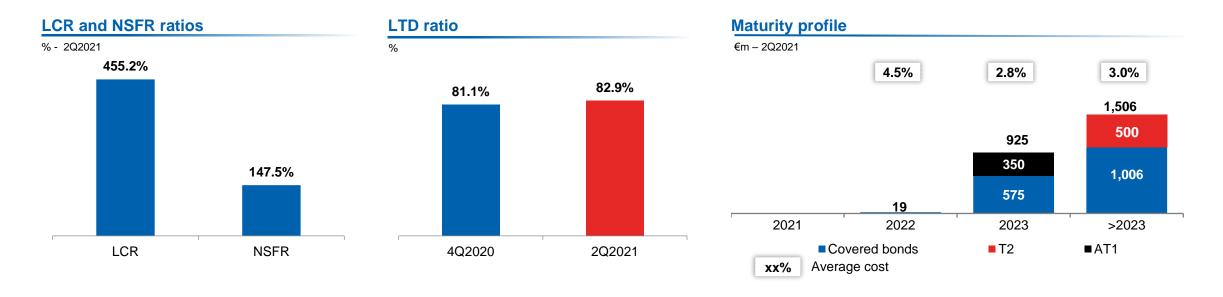
ASSET QUALITY (2/2)



NPA coverage ratio stands at 64.2%, representing a 204 bps increase since 2020.

Net NPAs have fallen €89.3m or 14.5% in the first half of the year (-35.7% YoY).

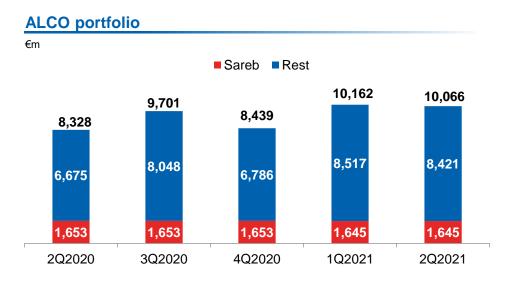
LIQUIDITY AND FUNDING PROFILE

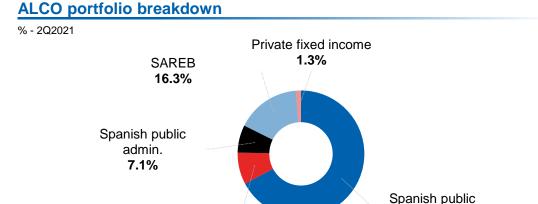


Ibercaja maintains a sound liquidity position and shows a strong funding profile.

- ► LCR and NSFR ratios stand at 455.2% and 147.5%, respectively.
- ▶ Drop in deposits leads to an increase in the LTD ratio to 82.9%.
- No relevant maturities in the next 18 months.

ALCO PORTFOLIO





Foreign public debt

8.1%

debt

67.2%

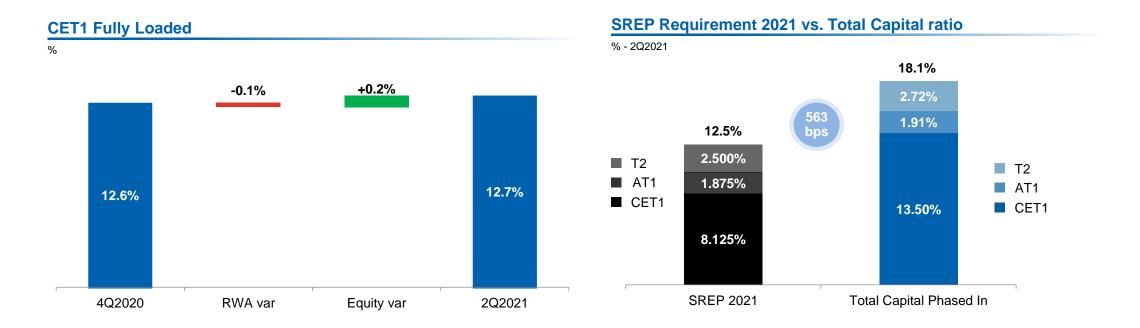
Ibercaja has maintained a stable ALCO¹ portfolio in the quarter (-0.9% vs. 1Q2021).

- ► The portfolio is mainly composed of Spanish sovereign debt.
- Average duration of 5.6 years².
- ► Average yield of 0.35% (0.42% ex SAREB).
- 95% of the portfolio is classified at amortised cost.

¹ Excludes insurance activity portfolio.

² Includes interest rate swaps.

SOLVENCY



CET1 Fully Loaded ratio increased by 14 bps in 1H2021-to 12.7% and Total Fully Loaded Capital ratio reached 17.4%.

In Phased In terms, CET1 ratio stands at 13.5% and Total Capital ratio at 18.1%.

- Capital ratios are calculated using the standard approach for 100% of portfolios.
- ► Total capital ratio exceeds capital requirements by more than 560 bps.



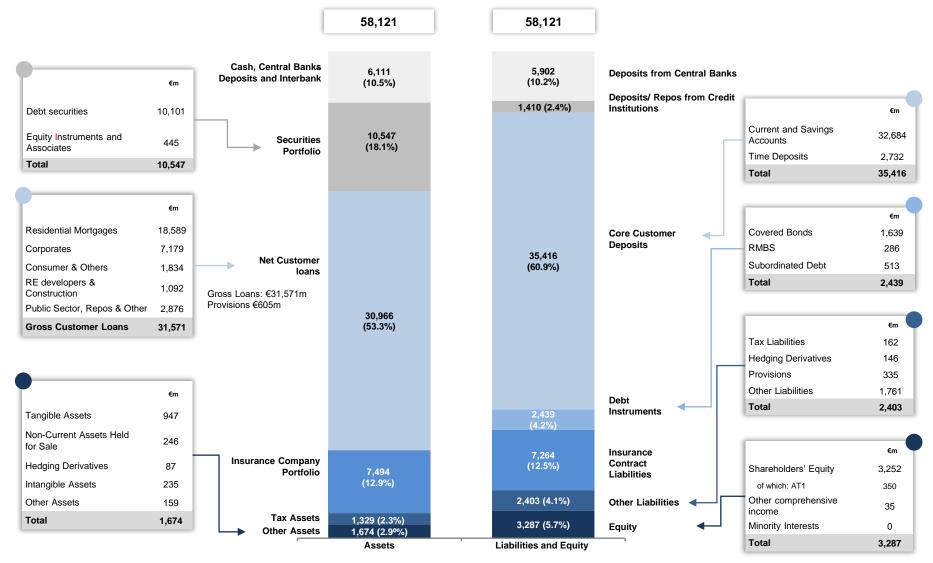
V

ANNEX



CONSOLIDATED BALANCE SHEET

€m - 30/06/2021



GLOSSARY

| • | Difference between the average yield on the loan portfolio and the cost of retail deposits (ex. repos and covered bonds) Net interest income plus net fee and commission income plus net exchange differences Personnel expenses plus other administration expenses plus amortisation and depreciation minus extraordinary expenses (redundancy plan) |
|------------------------------------|---|
| Recurring Revenues | |
| | Personnel expenses plus other administration expenses plus amortisation and depreciation minus extraordinary expenses (redundancy plan) |
| Recurring Costs | |
| Recurring Profit before Provisions | Recurring revenues minus recurring costs |
| NPL ratio | Doubtful balances in loans and advances to customers divided by gross loans and advances to customers |
| NPL coverage ratio | Loans and advances to customers impairments divided by balances in loans and advances to customers |
| Foreclosed Assets coverage ratio | Foreclosed assets impairment losses (since loan origination) divided by gross foreclosed assets |
| Non-performing Assets ("NPAs") | Sum of doubtful balances in loans and advances to customers and gross foreclosed assets |
| NPA ratio | Gross non-performing assets divided by gross loans and advances to customers plus gross foreclosed assets |
| NPA coverage ratio | Sum of foreclosed assets impairments and loans and advances to customers impairments divided by gross non-performing assets |
| Cost of Risk | Sum of impairments associated with credit risk and foreclosed assets divided by the average balance of the sum of gross loans and foreclosed assets |
| Liquid Assets % Total Assets | Total liquid assets divided by total assets. Liquid assets include unencumbered public debt + available & eligible fixed income assets (after ECB haircut applied) |
| Loans-to deposits ratio | Net customer loans (ex. repos) divided by customer deposits (ex. repos and covered bonds) |
| Net Stable Funding Ratio | Amount of available stable funding relative to the amount of required stable funding |
| Liquidity Coverage Ratio | High quality liquid assets divided by net outflows during the following 30 days |
| ALCO portfolio | Bank's fixed-income portfolio. Excludes the fixed-income portfolio of the insurance company |

